

Dock Info

Venue Delivery Information



Hilton Toronto – 145 Richmond Street West, Toronto, Ontario, M5H 2L2, Canada

Suggested Route Map



LEGEND ●●●● Suggested Route



Robinsonshowservices.ca
905-417-7789

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Venue Delivery Information

Delivery Information- Hilton Toronto

Hilton Toronto Hotel (Downtown)
145 Richmond St. West, Toronto
416-869-3456

Directions to Location: [Google Maps](#)

Arrival At The Hotel By The Loading Dock

Below, you will find the loading dock entrance to the hotel. Access to this entrance is through the alleyway off either Richmond St. or York St. No deliveries are to be made through the main Hotel lobby.



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Loading Dock Door Measurements

- Dimensions are: Length: 31', Width: 5'
- Height from grade or street: 1'-7"

** A truck may not be higher than 13'. The loading dock does not have a hydraulic lift and if one is required it is recommended using a truck equipped with its own platform.

Freight Elevator and Elevator Door Measurements

Once you enter the loading dock entrance, you will see the freight elevator on your left. The dimensions of this elevator are Height – 7'; Width – 4'; Depth – 7' 10"; Maximum load – 4000 pounds. Please coordinate the usage of these elevators with your Event Services Manager.

In-house transportation of exhibits must be on rubber wheeled dollies and must be supplied by the exhibitor. Escalators are not to be used for transporting freight or equipment including easels, chairs, tables, etc.

Labour / Drayage

Exhibitors must provide their own labor for the unloading of trucks and transportation of equipment and display materials to and from the exhibit area. The Hotel does not provide labor for this purpose. To avoid damage to flooring, wooden skids must be placed under all heavy pieces of equipment. Bolts or other fastenings must be countersunk below the surface of such skids, and sharp edges or nails that might scratch into the floor must be eliminated. The Hotel will hold exhibitors liable for any damage to Hotel property.